

## Spring 2005 Library Survey Results

	QUESTIONS	Strongly agree	Agree	Not Sure	Disagree	Strongly disagree	N/A
1	The Library contains adequate reference and support materials (book	14	32	8	1		
2	The Library book collection is useful and up-to-date.	7	36	9	3		
3	The Library has a sufficient number of computer stations.	8	27	13	5	1	1
4	The Library staff is knowledgeable.	21	33	1			
5	The Library staff is courteous.	26	26	2	1		
6	The Library maintains adequate hours of operation.	9	26	8	10	1	1
7	The Library provides an appropriate atmosphere in which individuals	26	23	3	3		
8	The materials in the Library are easily accessible.	19	33	3			
9	The Library has sufficient services for distance education students.	5	15	28	2		5

Total

55  
55  
55  
55  
55  
55  
55  
55  
55

		Excellent	Above Average	Average	Below Average	Poor
10	How would you rate the overall quality of the WCC Library?	18	30	5		1

54 (One person did not answer this question)

I am a:	
Student	1
Faculty/staff member	53
Local patron	1
Total	55

11

Very helpful and cheerful people.  
the staff who are courteous and helpful  
Convenient location; knowledgeable and friendly staff.  
The helpfulness of the staff.  
The physical arrangement and the atmosphere.  
Courteous and helpful staff.  
Staff is helpful and my needs have always been met.  
Polite and helpful employees  
Friendly personnel; quiet study zones; several computer stations  
beautiful physical facility  
staff very willing to help....  
The atmosphere  
Helpful staff  
Helpful staff, quiet atmosphere, great resources!  
Facility  
the literary resources and most of the staff -  
Helpfulness of the staff  
Computers available  
pleasant atmosphere; knowledgeable staff  
Personnel  
staff  
Professional Staff  
It is a very relaxing environment  
reference collection  
The staff is so helpful and friendly.  
courteous and helpful staff  
The book collection.  
Plenty of study space which is convenient for students.  
The atmosphere and layout

12 In which area[s] do you think the Library needs improvement?

More hours of operation.  
A convenient way of ordering books requested by faculty.  
The Library has met my needs.  
NA  
More computer stations.  
Open more hours.  
maybe more computer stations  
needs to be brought into the 21st century - too many "Shushers"  
update atmosphere  
New materials are always welcome, I'm sure.  
some of the staff need the connection workshop!  
More reference material  
collection  
None  
old, out of date books  
More computer stations. Newer books.  
None that I can think of  
Can't think of any.