

Security Office**57. Traffic and parking enforcement on campus is adequate.**

| Choice | Count | Percentage Answered | 2002-2003 | 1999-2000 |
|-------------------|-------|---------------------|-----------|-----------|
| Strongly Agree | 48 | 34.8% | 91% | 96% ↓ |
| Agree | 78 | 56.5% | | |
| Disagree | 11 | 8.0% | | |
| Strongly Disagree | 1 | 0.7% | | |

58. Security measures such as lighting, campus patrols, etc., are adequate.

| Choice | Count | Percentage Answered | 2002-2003 | 1999-2000 |
|-------------------|-------|---------------------|-----------|-----------|
| Strongly Agree | 47 | 34.3% | 95% | 96% ↓ |
| Agree | 83 | 60.6% | | |
| Disagree | 6 | 4.4% | | |
| Strongly Disagree | 1 | 0.7% | | |

59. I feel safe at Wayne Community College.

| Choice | Count | Percentage Answered | 2002-2003 | 1999-2000 |
|-------------------|-------|---------------------|-----------|-----------|
| Strongly Agree | 70 | 50.4% | 96% | -- |
| Agree | 63 | 45.3% | | |
| Disagree | 6 | 4.3% | | |
| Strongly Disagree | 0 | 0.0% | | |

Information Systems**Basic Service Information****60. Adequate information is provided on departmental policies and procedures.**

| Choice | Count | Percentage Answered | 2002-2003 | 1999-2000 |
|-------------------|-------|---------------------|-----------|-----------|
| Strongly Agree | 38 | 28.8% | 90% | 94% ↓ |
| Agree | 81 | 61.4% | | |
| Disagree | 10 | 7.6% | | |
| Strongly Disagree | 3 | 2.3% | | |

61. Requests for information and assistance are handled in a timely manner.

| Choice | Count | Percentage Answered | 2002-2003 | 1999-2000 |
|-------------------|-------|---------------------|-----------|-----------|
| Strongly Agree | 40 | 30.3% | 96% | 94% ↑ |
| Agree | 87 | 65.9% | | |
| Disagree | 2 | 1.5% | | |
| Strongly Disagree | 3 | 2.3% | | |

62. I have used the documentation in Shared Documents.

| Choice | Count | Percentage Answered | 2002-2003 | 1999-2000 |
|--------|-------|---------------------|-----------|-----------|
| Yes | 125 | 94.0% | 94% | 76% ↑ |
| No | 8 | 6.0% | | |

63. Information Systems personnel are helpful, friendly, and professional.

| Choice | Count | Percentage Answered | 2002-2003 | 1999-2000 |
|-------------------|-------|---------------------|-----------|-----------|
| Strongly Agree | 58 | 42.3% | 96% | 97% ↓ |
| Agree | 73 | 53.3% | | |
| Disagree | 4 | 2.9% | | |
| Strongly Disagree | 2 | 1.5% | | |