

37. The Student Government Association operates in a professional manner.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	12	12.9%	77%	89% ↓
Agree	60	64.5%		
Disagree	17	18.3%		
Strongly Disagree	4	4.3%		

Educational Support Services

Bookstore

38. Hours of operation at the beginning of the semester are satisfactory.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	21	18.4%	93%	92% ↑
Agree	85	74.6%		
Disagree	7	6.1%		
Strongly Disagree	1	0.9%		

39. A sufficient quantity of current books and supplemental materials are on hand at the beginning of each semester.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	18	17.6%	87%	73% ↑
Agree	71	69.6%		
Disagree	12	11.8%		
Strongly Disagree	1	1.0%		

Business Office

40. Present methods for distributing the mail are effective.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	63	46.0%	98%	98%
Agree	72	52.6%		
Disagree	2	1.5%		
Strongly Disagree	0	0.0%		

41. Purchase orders/requests are processed within a reasonable time.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	42	35.3%	96%	98% ↓
Agree	72	60.5%		
Disagree	4	3.4%		
Strongly Disagree	1	0.8%		

42. Travel reimbursements are made in a timely manner.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	37	30.3%	98%	99% ↓
Agree	82	67.2%		
Disagree	3	2.5%		
Strongly Disagree	0	0.0%		

Food Services - Vermillions

43. The cafeteria menu selection is adequate (grill items, salads, hot line, etc.).

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	23	17.4%	83%	93% ↓
Agree	86	65.2%		
Disagree	20	15.2%		
Strongly Disagree	3	2.3%		

44. Prices are reasonable and competitive.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	23	17.6%	80%	79% ↑
Agree	82	62.6%		
Disagree	19	14.5%		
Strongly Disagree	7	5.3%		

45. The cafeteria dining area is neat and clean (tables, chairs, floors, etc.)

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	41	31.3%	97%	99% ↓
Agree	86	65.6%		
Disagree	2	1.5%		
Strongly Disagree	2	1.5%		

Information Specialists

46. Switchboard calls are routed appropriately.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	53	38.1%	96%	93% ↑
Agree	80	57.6%		
Disagree	5	3.6%		
Strongly Disagree	1	0.7%		

47. The room reservation/scheduling system is effective.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	38	31.1%	92%	90% ↑
Agree	74	60.7%		
Disagree	9	7.4%		
Strongly Disagree	1	0.8%		

48. CAMNET information is timely and informative.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	66	48.2%	99%	98% ↑
Agree	70	51.1%		
Disagree	0	0.0%		
Strongly Disagree	1	0.7%		

Maintenance

49. Maintenance work orders are completed within a reasonable time.

Choice	Count	Percentage Answered	2002-2003	1999-2000
Strongly Agree	36	27.7%	96%	92% ↑
Agree	89	68.5%		
Disagree	3	2.3%		
Strongly Disagree	2	1.5%		