

Advisory Committee Employer Satisfaction Survey – 2001-2002

10. What new or additional knowledge and skills will your employees need in the next five (5) years that WCC should begin teaching now?

Accounting

- Matching the needs of industry with what you are teaching the students.

Basic Law Enforcement

- Keeping updated on legislative changes
- Critical incident response procedures, dealing with juveniles
- Spanish, dealing with diverse cultures
- Law enforcement in-service training and updates
- Leadership and loyalty
- People skills – deal with diversity
- Leadership – self discipline – I really believe some basic leadership should be taught. We are now doing this at the office but a couple of hours would be helpful.

Business Administration

- Technology updates, international business / language

Continuing Education – Technology

- Stronger computer skills, more software knowledge

Cooperative Education

- More early childhood courses

Dental

- Esthetics, business office tech

Human Services

- More emphasis on direct care skills for the geriatrics since this population will mushroom within the next few years.
- Pre-planned semester so co-op could spend more time on site.

Information Systems

- Wireless technology
- ESL classes for advance students

Nursing

- Critical thinking skills, customer satisfaction, people skills, organization and prioritization skills
- Continue to provide opportunities for the healthcare field in all areas
- Critical thinking skills
- Spanish

11. What suggestions do you have for improvement to programs and services provided at WCC?

Accounting

- More exposure to the working people

Basic Law Enforcement

- Continue the good job.
- A staggered BLET course that students could receive blocks of instruction at different times. This would help the employers and students.
- Very satisfied with all institutional services

Continuing Education – Technology

- Continue working with us in the business community with our employment needs.

Human Services

- The school is doing an excellent job in fulfilling it's mission
- More evening schedule

Information Systems

- Some courses offered once a year need to be offered more often. Especially when they are prerequisites to other offerings. Causes students to go to other colleges to complete the degree sooner.
- More programs in Spanish on the facility

Nursing

- Continue to focus on cause/effect relationships and outcome driven workflow
- Maybe offer more fast track courses to complete classes faster
- Assertiveness training to enhance confidence levels
- More programs to prepare nursing student to community health