

Student Evaluation of Academic Skills Center

Student Evaluation of the Academic Skills Center

1. Which of the following goals did you want to achieve by attending Academic Skills Center (ASC)? (Mark all that apply)

Choice	Count	Percent
1 Preparation for college entrance exam	8	100%

1. Which of the following goals did you want to achieve by attending Academic Skills Center (ASC)? (Mark all that apply)

Choice	Count	Percent
1 Tutorial services for my classes	38	100%

1. Which of the following goals did you want to achieve by attending Academic Skills Center (ASC)? (Mark all that apply)

Choice	Count	Percent
1 Development of skills in preparation for a job or career	6	100%

1. Which of the following goals did you want to achieve by attending Academic Skills Center (ASC)? (Mark all that apply)

Choice	Count	Percent
1 Improvement of skills, knowledge, or competencies to help in existing job	3	100%

2. How did you learn about the Academic Skills Center?

Choice	Count	Percent
1 Instructor	22	58%
2 Advisor	3	8%
3 Friend	10	26%
4 Other: (please specify)	3	8%
Mean	1.84	

3. Were you referred to Academic Skills Center?

Choice	Count	Percent
1 Yes	18	44%
2 No	23	56%
Mean	1.56	

4. If yes to #3, who were you referred by?

Choice	Count	Percent
1 Instructor	12	67%
2 Advisor	2	11%
3 Counselor	0	0%
4 Another student	4	22%
5 Other: (please specify)	0	0%
Mean	1.78	

5. For what do you use the services of the Academic Skills Center? (Mark all that apply)

Choice	Count	Percent
1 Studying	35	100%

5. For what do you use the services of the Academic Skills Center? (Mark all that apply)

Choice	Count	Percent
1 Tutorials	29	100%

5. For what do you use the services of the Academic Skills Center? (Mark all that apply)

Choice	Count	Percent
1 Writing papers	9	100%

5. For what do you use the services of the Academic Skills Center? (Mark all that apply)

Choice	Count	Percent
1 Research	5	100%

5. For what do you use the services of the Academic Skills Center? (Mark all that apply)

Choice	Count	Percent
1 Make-up Test	20	100%

5. For what do you use the services of the Academic Skills Center? (Mark all that apply)

Choice	Count	Percent
1 Placement test preparations	6	100%

6. How often do you use the Academic Skills Center? (Mark only one)

Choice	Count	Percent
1 Daily	13	30%
2 2 or more times a week	24	55%
3 Once a week	4	9%
4 Once a month	0	0%
5 Rarely	3	7%
Mean	2.00	

7. The Academic Skills Center helped me to: (a) Better understand my class content.

Choice	Count	Percent
1 Strongly Agree	34	76%
2 Agree	11	24%
3 Disagree	0	0%
4 Strongly Disagree	0	0%
Mean	1.24	

7. The Academic Skills Center helped me to: (b) Be an independent learner.

Choice	Count	Percent
1 Strongly Agree	25	61%
2 Agree	13	32%
3 Disagree	2	5%
4 Strongly Disagree	1	2%
Mean	1.49	

7. The Academic Skills Center helped me to: (c) Improve my basic skills.

Choice	Count	Percent
1 Strongly Agree	31	74%
2 Agree	11	26%
3 Disagree	0	0%
4 Strongly Disagree	0	0%
Mean	1.26	

7. The Academic Skills Center helped me to: (d) Improve my critical thinking skills.

Choice	Count	Percent
1 Strongly Agree	26	65%
2 Agree	14	35%
3 Disagree	0	0%
4 Strongly Disagree	0	0%
Mean	1.35	

7. The Academic Skills Center helped me to: (e) Improve my skills in Math, Reading, and English.

Choice	Count	Percent
1 Strongly Agree	29	69%
2 Agree	13	31%
3 Disagree	0	0%
4 Strongly Disagree	0	0%
Mean	1.31	

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8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 MAT 050	4	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 MAT 060	16	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 MAT 070	14	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 MAT 080	8	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 RED 080	8	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 RED 090	6	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 ENG 080	7	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 ENG 090	7	100%

8. With which of the following developmental courses have you received help in the ASC? (Mark all that apply)

Choice	Count	Percent
1 CIS 070	5	100%

9. Have you received help with any other courses in the ASC?

Choice	Count	Percent
1 Yes	27	73%
2 No	10	27%
Mean	1.27	

11. Comfort of study area

Choice	Count	Percent
1 Very Satisfied	24	55%
2 Satisfied	17	39%
3 Dissatisfied	2	5%
4 Very Dissatisfied	1	2%
Mean	1.55	

12. Quietness in study area

Choice	Count	Percent
1 Very Satisfied	16	37%
2 Satisfied	20	47%
3 Dissatisfied	6	14%
4 Very Dissatisfied	1	2%
Mean	1.81	

13. Convenient hours of operation

Choice	Count	Percent
1 Very Satisfied	28	65%
2 Satisfied	10	23%
3 Dissatisfied	4	9%
4 Very Dissatisfied	1	2%
Mean	1.49	

14. Adequate staff to serve you

Choice	Count	Percent
1 Very Satisfied	23	52%
2 Satisfied	9	20%
3 Dissatisfied	6	14%
4 Very Dissatisfied	6	14%
Mean	1.89	

15. Courteous staff

Choice	Count	Percent
1 Very Satisfied	36	84%
2 Satisfied	5	12%
3 Dissatisfied	1	2%
4 Very Dissatisfied	1	2%
Mean	1.23	

16. Responsiveness to your needs

Choice	Count	Percent
1 Very Satisfied	29	66%
2 Satisfied	11	25%
3 Dissatisfied	1	2%
4 Very Dissatisfied	3	7%
Mean	1.50	

17. Usefulness of books and materials

Choice	Count	Percent
1 Very Satisfied	26	72%
2 Satisfied	9	25%
3 Dissatisfied	1	3%
4 Very Dissatisfied	0	0%
Mean	1.31	

18. Audiovisual materials

Choice	Count	Percent
1 Very Satisfied	17	55%
2 Satisfied	14	45%
3 Dissatisfied	0	0%
4 Very Dissatisfied	0	0%
Mean	1.45	

19. Software tutorials

Choice	Count	Percent
1 Very Satisfied	16	53%
2 Satisfied	12	40%
3 Dissatisfied	1	3%
4 Very Dissatisfied	1	3%
Mean	1.57	

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20. How would you rate your overall satisfaction with the academic support provided?

	Choice	Count	Percent
1	Very Satisfied	27	68%
2	Satisfied	11	28%
3	Dissatisfied	1	3%
4	Very Dissatisfied	1	3%
	Mean	1.40	

Total mean grouped by items with same number of choices

Choices	Items	Mean
1	19	1.00
2	2	1.42
4	16	1.48
5	2	1.94