

**PERFORMANCE MEASURES  
REQUIRED FOR ACCOUNTABILITY AND FUNDING  
2009-2010 (2011 Report Year)**

PERFORMANCE MEASURES	STANDARD	WCC	
Progress of Basic Skills Students	75%	80%	M
Performance of College Transfer Students	Equivalent to Native UNC Sophomores and Juniors (83% - 87% for EIP)	AD-88% 24SH-87% Aggregate=87%	M
Passing Rates for Licensure & Certification Exams	80% / <70%	74% / 1<70%	NM
Student Satisfaction: Completers & Non-Completers	90%	99%	M
Passing Rates of Students in Developmental Courses	75%	86%	M
Success Rate of Developmental Students in Subsequent College-Level Courses (no statistically significant difference in the performance of developmental students as compared to non-developmental students)	80%	91%	M
Curriculum Student Retention and Graduation	65% of defined cohort will graduate or be retained	69%	M
Client Satisfaction with Customized Training	90%	95%	M

NA = Not Available

M = Met

SI = Significant Improvement

NM = Not Met

EIP = Exceptional Institutional Performance