

Financial Aid Fast Facts for Students

2018/2019 Issue 3

FAB is live!

The Financial Aid Office is excited to announce that our chatbot is now live!



We would like to introduce the financial aid chatbot, Ask FAB. You can access FAB by going to

www.waynecc.edu/financial-aid or www.waynecc.financialaidtv.com/#bot
FAB will help answer financial aid questions 24/7, 365 days/year.

Please be aware that FAB is new and we are updating Q&A templates daily.

In partnership with FATV, Ask FAB will become more knowledgeable about financial aid. Don't ask him how to make lasagna, or what's the hottest investment on the stock market, or to unlock your "My Bison" account-- FAB is only here to assist students in answering general financial aid questions.

Summer Eligibility

As we approach the end of the spring semester, many of you are starting to wonder about your eligibility for the

summer. This is where year-round Pell comes into play.

There are some stipulations regarding year-round Pell that you should be aware of so you can make an informed decision.

1. **Financial aid for summer is limited.** State grants are **not** available during the summer.
2. In most cases, you must register for at least **six** credit hours.
3. Stop by the Financial Aid Office if you have questions.

***Reminder:** Complete the correct FAFSA, (example: Summer 2019 is the end of academic year 2018-2019. The FAFSA that must be completed is the 2018-2019 FAFSA). The FAFSA can be completed online by going to www.FAFSA.gov or download the mobile app!



Important Dates

Stop by the Financial Aid office to check out the calendar of events. Book purchase dates, refund dates, and office/campus closures are all posted. Riddles and quotes are also posted daily.

Feedback

We encourage your comments and want to know the questions most important to you regarding financial aid. Please contact us at wcc-finaid@waynecc.edu or waynecc.edu/fafeedback. Your opinions matter!